

# 50cm Gas Cooker

Instructions for installation and use  
**KD341GW**



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# Introduction

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To help you make the best use of your cooker, PLEASE READ THIS BOOKLET CAREFULLY.

Your new cooker is guaranteed and will give lasting service. The guarantee is only applicable if the cooker has been installed in accordance with the installation instructions.

The cooker is designed specifically for domestic use and responsibility will not be accepted for use in any other installation.

When first using the cooker ensure that the room is well ventilated (eg. open a window or use an extractor fan.) and that persons who may be sensitive to the odour avoid any fumes. It is suggested that any pets be removed from the room until the smell has ceased. This odour is due to any temporary finish and also any moisture absorbed by the insulation.

Our policy is one of continual improvement in design and development, therefore strict accuracy of illustrations and descriptions cannot be guaranteed.

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# Safety Information

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**Please read the precautions below before using your cooker.**

## **ALWAYS...**

- ALWAYS make sure you understand the controls before using the cooker.
- ALWAYS check all controls on the cooker are turned off after use.
- ALWAYS stand back when opening the oven door to allow heat to disperse.
- ALWAYS use dry good quality oven gloves when removing items from the ovens.
- ALWAYS keep the oven and grill doors closed when the cooker is not in use.
- ALWAYS place pans centrally over the hotplate burners and position them so that the handles cannot accidentally be caught or knocked or become heated by other burners.
- ALWAYS keep the cooker clean, as a build up of grease or fat from cooking can cause a fire.
- ALWAYS allow the cooker to cool before cleaning.
- ALWAYS follow the basic principles of food handling and hygiene to prevent the possibility of bacterial growth.
- ALWAYS keep ventilation slots clear of obstructions.
- ALWAYS refer servicing to CORGI registered appliance service engineers.
- ALWAYS take care when removing items from the grill when the oven is on, as the contents may be hot.

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## Safety Information

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### NEVER...

- NEVER leave children unsupervised where the cooker is installed as all surfaces will be hot during and after its use.
- NEVER allow anyone to sit or stand on any part of the cooker.
- NEVER store items that children may attempt to reach above the cooker.
- NEVER heat up unopened food containers as pressure can build up causing the container to burst.
- NEVER store chemicals/food stuffs, pressurised containers in or on the cooker, or in cabinets immediately above or next to the cooker.
- NEVER fill a deep fat frying pan more than 1/3 full of oil, or use a lid.  
DO NOT LEAVE UNATTENDED WHILE COOKING.
- NEVER place flammable or plastic items on or near the hotplate.
- NEVER use proprietary spillage collectors on the hotplate.
- NEVER use the cooker as a room heater.
- NEVER dry clothes or place other items over or near to the hotplate or oven/grill doors.
- NEVER wear garments with long flowing sleeves whilst cooking.
- NEVER use steam cleaners.

**NOTE:** The use of a gas cooking appliance results in the production of heat and moisture in the room in which it is installed. Always ensure that the kitchen is well ventilated; keep natural ventilation holes open or install a mechanical ventilation device (mechanical extractor hood).

Prolonged intensive use of the appliance may call for additional ventilation, for example opening of a window, or more effective ventilation, for example increasing the level of mechanical ventilation where present.

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# Hotplate

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The hotplate has one large high speed burner, two normal simmering burners and one small simmering burner which will accommodate pans between 100mm (4") and 200mm (8") diameter. All pans should be positioned centrally over the burners.

The pan supports should be fitted on the hotplate such that the indents along one side of each pan support are inner-most.

Those models fitted with a hotplate lid have a safety device which cuts off the gas supply to the hotplate unless the lid is fully open. Do not use the safety device as a means of controlling the burners.

## TO USE THE HOTPLATE

1. Press the ignition button and then push in and turn the control knob of the chosen burner anti-clockwise to the large flame symbol. Continue to press the ignition button until the sparks light the gas.
2. Turn the control knob anti-clockwise to the desired setting. Only turn the control knob between the large flame symbol and the small flame symbol for adjusting the setting.
3. To turn off, turn the control knob fully clockwise to the symbol **O**.

**DO NOT** use mis-shapen pans which may be unstable.

**DO NOT** use round base woks directly on the pan supports.

**DO NOT** use the glass lid (if fitted) as a working surface.

Each burner is fitted with a spark ignition electrode for lighting the gas. To ensure rapid lighting of the burners every time they are used, the electrodes must be kept **clean and dry**. Remove any food spillage or cleaning materials from the electrode using a small nylon brush such as a tooth brush. Access to the electrode can be achieved by lifting off the loose burner parts carefully when the burners are cool.

If aluminium based pans are used, a silvery deposit may appear on the top edge of the pan support fingers. See 'Care and Cleaning' section for cleaning information.

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# Hotplate

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## **SAFETY REQUIREMENTS FOR DEEP FAT FRYING**

1. Never fill chip pans more than one third full with oil or fat.
2. Never leave oil or fat unattended during the heating or cooling period.
3. Never heat fat or fry with a lid on the pan.
4. Always dry food thoroughly before frying and lower it slowly into the hot oil or fat. Frozen foods in particular will cause frothing and spitting if added too quickly.
5. Always keep the outside of the pan clean and free from streaks of oil or fat.

## **HOW TO DEAL WITH A FAT FIRE**

1. Do not remove the pan.
2. Turn of the hotplate burners.
3. Smother the flames with a fire blanket or damp cloth to extinguish the fire. Do not use water or a fire extinguisher as the force of it may spread the burning fat or oil over the edge of the pan.
4. Leave the pan for at least 60 minutes before moving it.

# Grill

**CAUTION – ACCESSIBLE PARTS MAY BECOME HOT WHEN THE GRILL IS USED. YOUNG CHILDREN SHOULD BE KEPT AWAY.**

## GRILL PAN AND HANDLE

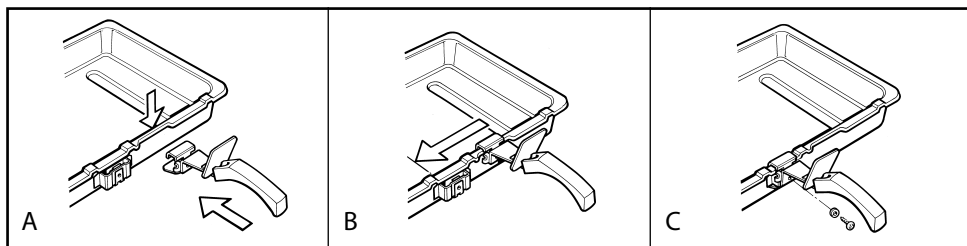
The grill pan handle is detachable from the pan to facilitate cleaning and storage. The handle can be fixed as follows :

1. Remove the screw and washer from the grill pan bracket.
2. Tilt the handle over the recess. (A)
3. Slide the handle towards the centre of the pan. (B)
4. Locate the handle over the bracket. (C)

For a fixed handle, replace the screw and washer and ensure they are fully tightened. If a detachable handle is required, do not replace the screw and washer.

### Warning:

Ensure when using the grill pan handle in the detachable manner it is centralised and secure.



## TO USE THE GRILL

1. Open the grill door and remove the grill pan.
2. Press the ignition button and then push in and turn the grill control knob anti-clockwise to the large flame symbol. Continue to press the ignition button until the spark lights the gas.
3. Turn the control knob anti-clockwise to the desired setting. Only turn the control knob between the large flame symbol and the small flame symbol when adjusting the setting.
4. To turn off, turn the control knob fully clockwise to the symbol **O**.

Slide the grill pan along the runner towards the rear of the grill compartment until it stops.

An odour may be noticed when first using the grill – this should cease after a short period of use.

**DO NOT** use the grill with the door closed.  
**DO NOT** cover the grill pan or grid with aluminium foil as this can hold fat, intensify the heat and create a fire hazard.

## RELIGHTING THE BURNER

In the event of the burner flames being accidentally extinguished, turn off the burner control and do not attempt to re-ignite the burner for at least one minute.



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## Grill

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Grilling can be started from cold but for best results preheat for approximately two minutes. Most cooking is done with the heat on full, but it may be necessary after sealing the food to reduce the heat as required.

For au gratin dishes eg. Macaroni Cheese and meringue toppings eg. Baked Alaska, place the dish on the floor of the grill compartment. The base of the grill pan can be used for warming fruit garnishes on the reduced setting.

**NOTE:** Strong detergents used in dishwashers may damage the grill pan grid finish; clean in soapy water as described in CARE AND CLEANING section.

Always ensure that the grill pan handle is correctly fitted to the grill pan.

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# Oven

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The oven has different heat zones – the thermostat settings refer to the temperature on the middle shelf; above this shelf it is hotter and below it is cooler. Two shelves enable full use of the temperatures inside the oven.

Each shelf has a safety stop to prevent it from being pulled out too far when attending to food. Shelves are removed from the oven by pulling them out to the stop and then lifting them at the front to withdraw.

The grill pan without the handle can be used in the oven. The maximum size of baking tray that should be used is 300mm x 330mm (12" x 13").

## **TO USE THE OVEN**

1. Place oven shelves in the chosen positions (refer to cooking charts).
2. Press the ignition button and then push in and turn the oven control knob fully anti-clockwise. Continue to press the ignition button until the spark lights the gas.
3. Turn the control knob clockwise to the required setting (refer to cooking chart). There is a delay of about one minute whilst the safety device operates before the burner comes on full.
4. To turn off, turn the control knob fully clockwise to the symbol **O**.

Never place dishes on the oven base over the burner.

An odour may be noticed when first using the oven – this should cease after a short period of use.

## **RELIGHTING THE BURNER**

In the event of the burner flames being accidentally extinguished, turn off the burner control and do not attempt to re-ignite the burner for at least one minute

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# Oven

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## **COLD START COOKING**

Anything requiring long slow cooking such as casseroles and rich fruit cakes can be put into a cold oven. Satisfactory results can also be obtained with creamed mixture, rich pastries or yeast mixtures, but for perfection we recommend preheating the oven for about 15 minutes.

## **ROASTING OF LARGE POULTRY**

The maximum weight of poultry that can be accommodated is 8kg (18 lbs) of suitable shape.

It is important to check that the bird DOES NOT overhang the burner at the back of the oven.

## **STORAGE AND RE-HEATING OF FOOD**

It is vitally important to strictly adhere to the basic principles of food handling and hygiene to prevent the possibility of bacterial growth.

1. If food is to be frozen or not served immediately, cool it in a clean container as quickly as possible.
2. Completely thaw frozen food in the refrigerator before reheating.
3. Re-heat food thoroughly and quickly either on the hotplate or in a hot oven, Mk. 6, and then serve immediately.
4. Only re-heat food once.

## **'COOK CHILL' DISHES**

These should always be placed in a pre-heated oven ideally on the first or second shelf position. Follow the packet instructions for cooking time.

## **ALUMINIUM FOIL**

If using Aluminium Foil:

1. Remember that it is important to increase the cooking time by one third.
2. Never allow the foil to touch the sides of the oven.
3. Never cover the oven interior with foil.
4. Never cover the oven shelves with foil.

## **PLATE WARMING**

The lowest setting can be used to warm plates and to keep food and sauces warm. Plates should be placed in the oven at the lowest setting "S". Plates and utensils may still be hot, even when using the "S" setting.

# Oven Cooking Chart

The following times and setting are for guidance only. You may wish to alter the setting to give a result more to your satisfaction. When a different setting to that shown below is given in a recipe, the recipe instructions should be followed.

Allow 15 minutes preheat for best results.

Always turn the thermostat knob to Mark 9 before selecting the appropriate gas Mark. Shelf position 1 is the highest.

Food	Gas Mark	Shelf Position	Approx. Cooking Time and Comments
<b>Fish</b>			
Oily and white fish	3 or 4	4	25-60 mins. depending on recipe
<b>Meat and Poultry</b>			
Beef	4 or 5	4	25-30 mins per 450g (1lb) + 25 mins. extra
Ham	5	4	40 mins per 450g (1lb) covered in foil plus 40 mins. extra
Lamb	5	4	30 mins per 450g (1lb) + 30 mins extra
Pork	5	4	40 mins per 450g (1lb) + 40 mins extra
Chicken	5	4	25 mins per 450g (1lb) + 25 mins extra
Duckling & Goose	5	4	25 mins per 450g (1lb) + 25 mins extra
Turkey	4 or 5	4 or 5	15-20 mins per 450g (1lb) + 20 mins
Casseroles	3	3 or 4	2-6 hrs. depending on cut of meat
<b>Vegetables</b>			
Baked jacket potatoes	4 or 5	3	1½- 3 hrs. until soft, depending on size
<b>Puddings</b>			
Milk Puddings (500ml/1pt)	3	4	1¾- 2½ stand dish on baking tray and started with warm milk
Baked Custard (500ml/1pt)	3	4	45-60 mins. bain-marie
Baked Sponge Puddings	4	3	40 - 50 mins
Baked Apples	3	3	30-45 mins depending on type and size of apples
Meringue Topped Puddings	1	3 or 4	15 mins or until "tinged" with brown
Apple Tart (1 x 205mm/8")	6	2	45-60 mins
Fruit Crumble	5	2	35 - 45 mins

# Oven Cooking Chart

Food	Gas Mark	Shelf Positions	Approx. Cooking Time and Comments
<b>Cakes, Pastries &amp; Biscuits</b>			
Small Cakes (16 per tray) 2 trays	5	1 and 3	17 - 25 mins.
1 tray	5	2	18 - 22 mins.
Victoria sandwich (2 x 180mm / 7")	4	1 and 3	20 - 30 mins
Swiss Roll (3 egg quantity)	5	2	20 - 25 mins.
Christmas cake (1 x 205mm / 8")	2	3	Time depending on recipe
Madeira cake (1 x 180mm / 7")	4	4	1¼ - 1½ hrs.
Rich Fruit cake (1 x 180mm / 7")	2	4	Time depending on recipe
Scones - 16 per tray	7	1 and 3	10 - 20 mins.
Shortbread (1 x 180mm / 7")	2	3	55 - 65 mins.
Biscuits	4	1 and 3	10 - 20 mins.
Shortcrust Pastry	6	2	15 - 60 mins depending on use.
Rich Short Crust	5	1 and 3	20 - 30 mins.
Flaky/Puff Pastry	7	2	10 - 30 mins.
Choux Pastry	6	2	20 - 30 mins.
<b>Yeast Mixtures</b>			
Bread - rolls	7	2 and 4	20 - 30 mins.
<b>Miscellaneous</b>			
Yorkshire Pudding:- large	7	1	30 - 40 mins
individual	7	2	20 - 30 mins
Meringues	"5"	3	2 - 3 hrs

When baking with two trays or tins on two levels, the top tray is removed first and the lower tray moved up to the top position for a few minutes longer.

## Soft Margarine –

Use the oven settings recommended by the margarine manufacturer and **not** those indicated on the cooking chart.

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## Care and Cleaning

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**Clean the cooker regularly and wipe up spills soon after they occur to prevent them from becoming burnt on.**

**TURN OFF THE MAIN SWITCH AND ENSURE THE COOKER IS COLD BEFORE CLEANING. BEFORE SWITCHING ON AGAIN, ENSURE THAT ALL CONTROLS ARE IN THE OFF POSITION.**

**NEVER USE BIOLOGICAL WASHING POWDER, CAUSTIC CLEANERS, HARSH ABRASIVES, SCOURING PADS, STEAM CLEANERS, AEROSOL CLEANERS OR OVEN CHEMICAL CLEANERS OF ANY KIND.**

To move the cooker forward, open the grill door and with both hands positioned under the roof of the compartment, lift and pull forward.

Replace by pushing the cooker backwards. Check that the cooker is level.

Take care to ensure that any floor covering is not damaged.

Do not attempt to lift the product using the grill door or grill door handle.

### **OVEN SHELF SUPPORTS**

The shelf supports are removable and dishwasher safe.

**To remove** hold the support at the front and pull away from the oven side, this can then be cleaned in a sink or a dishwasher.

When removed it allows access to the oven side, which can be cleaned with warm soapy water.

**To refit** the support, insert the longer leg into the rear fixing hole and push in the front leg.

### **OVEN DOOR / GRILL DOOR**

Wipe over the door outer panel with a cloth wrung out in hot soapy water, then after wiping with a cloth wrung out in clear water, dry with a soft clean cloth.

Take care during cleaning not to damage or distort the Door Seal. Do not lift the Door Seal from the Oven Front Frame, if necessary remove the seal by carefully unhooking the corner clips.

**Do not use scouring pads or abrasive powder which may scratch the surface.**

### **REPLACING THE BATTERY**

The battery is not covered by the guarantee. Use an alkaline AA battery. The battery holder is located in the plinth panel below the oven door. Open the oven door fully. Press the tag on the left hand side of the battery holder/cover and withdraw it just enough to get access to the battery.

Fit the new battery with the end marked "+" on the same side of the battery holder as the red lead. Replace the battery holder by pushing it firmly into the hole in the plinth.

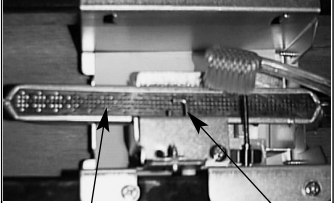
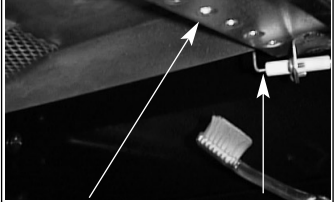
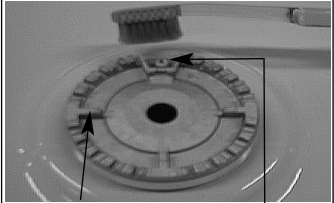
## Care and Cleaning

COOKER FINISH	CLEANING METHOD
<p><b>Vitreous Enamel</b> Hotplate, burner caps, grill pan, oven base and rear, inside of grill compartment, inside of doors, control panel.</p>	<p>Cloth wrung out in warm soapy water. Stubborn stains can be removed with a cream paste, liquid cleaner or by rubbing with fine steel wool soap pads. Check that the cleaning agent is approved by the Vitreous Enamel Development Council.</p>
<p><b>Paint</b> Plinth, Fascia bottom trim, side panels, Door fronts. Rear end caps.</p>	<p>Wash with a cloth wrung out in warm soapy water only. <b>DO NOT USE ABRASIVES.</b></p>
<p><b>Aluminium</b> Hotplate burner bodies.</p>	<p>Similar to paint cleaning above. Use a nylon brush to remove any cleaning materials, water or dirt from the hotplate burners.</p>
<p><b>Chromium Plating</b> Oven shelves, grill pan grid, grill pan handle support.</p>	<p>Wipe with a cloth wrung out in warm soapy water. A fine steel wool soap pad or a chrome or stainless steel cleaner may be used.</p>
<p><b>Plastic</b> Grill pan handle, door handles, control knobs.</p>	<p>Wipe with a cloth wrung out in warm soapy water. Stubborn stains can be removed with a cream cleaner.</p>
<p><b>Glass</b> Door fronts.</p>	<p>Wash with cloth wrung out in warm soapy water only. Do not use ABRASIVES. Polish with a dry cloth or kitchen towel.</p>

**NOTE:** To ensure rapid lighting of the hotplate burners every time they are used, the electrodes must be kept clean and dry. Remove any food spillage or cleaning materials from the electrode using a small nylon brush such as a tooth brush.

# Something Wrong With Your Cooker

**Before contacting your nearest Service Centre / Installer, check through the problem guide below; there may be nothing wrong with your cooker.**

Problem	Check
<p><b>Slight odour or small amount of smoke when grill / oven used first time</b></p>	<p>This is normal and should cease after a short period.</p>
<p><b>Oven cooks too fast or too slow</b></p>	<p>Check that the gas mark and shelf positions are as recommended in the Oven Cooking Charts. However, it may be necessary to increase or decrease the recommended setting slightly to suit your taste.</p>
<p><b>Ignition does not work.</b></p> <p>Oven burner</p>  <p>Burner ports                      Ignitor</p> <p>Grill burner</p>  <p>Burner ports                      Ignitor</p> <p>Hotplate burner.</p>  <p>Burner ports                      Ignitor</p>	<p><u>If all burners fail to ignite:</u> Check that sparks appear at the burners; a clicking noise should be heard.</p> <p>If not</p> <p>Check the battery, or fit a known good battery to the product. Batteries are not covered by the guarantee. The battery is easily changed - see the section on battery replacement (an "AA" size alkaline battery should be used).</p> <p><u>If only one burner fails to ignite:</u></p> <p>Check that the burner is dry and that spillage of food or cleaning fluid remains are not affecting the ignitor or burner ports. Clean away any debris with a dry nylon brush such as an old toothbrush. If a wire wool pad has been used for cleaning around the burner ensure the ignitor is free from any stray strands. Any water on the burner should be dried with a cloth or kitchen towel.</p> <p>On hotplate burners make sure that all the burner parts are correctly seated on the burners.</p>



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# Installation Instructions

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Prior to installation, ensure that the local distributions (nature of the gas and gas pressure) and the adjustment conditions are compatible. The adjustment conditions for this appliance are stated on the data badge which is fitted on the outer rear panel of the cooker. This appliance is not designed to be connected to a combustion products evacuation device. It must be installed and connected in accordance with current installation regulations. Particular attention should be given to the relevant requirements regarding ventilation.

## **MODEL KD341G**

Category I2H (G.B. IE)

This model is set to burn NATURAL GAS (G20) at 20 mbar ONLY and cannot be used on any other gas.

## **GAS SAFETY (INSTALLATION & USE) REGULATIONS**

It is the law that all gas appliances are installed by competent persons in accordance with the current edition of the above regulations. It is in your interest and that of safety to ensure compliance with the law.

In the UK, CORGI registered installers work to safe standards of practice.

The cooker must also be installed in accordance with BS 6172.

Failure to install the cooker correctly could invalidate the warranty liability claims and could lead to prosecution.

## **LOCATION**

The cooker may be located in a kitchen, kitchen/diner or a bed-sitting room, but not in a room containing a bath or shower. The cooker must not be installed in a bed-sitting room of less than 20m<sup>3</sup>.

## **PROVISION FOR VENTILATION**

The room containing the cooker should have an air supply in accordance with BS 5440: Part 2

The room must have an opening window or equivalent; some rooms may also require a permanent vent. If the room has a volume between 5 and 10m<sup>3</sup>, it will require an air vent of 50cm<sup>2</sup> effective area unless it has a door which opens directly to outside. If the room has a volume of less than 5m<sup>3</sup>, it will require an air vent of 100cm<sup>2</sup> effective area. If there are other fuel burning appliances in the same room, BS 5440: Part 2 should be consulted to determine air vent requirements.

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# Installation Instructions

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## TECHNICAL DATA

### DIMENSIONS

Height	900mm
Width	500mm
Depth	600mm (excluding door handles)

### GENERAL

Gas connection	Rp 1/2 (1/2" BSP female)
Pressure test point	Grill injector
Gas rate adjustment	None
Aeration adjustment	None
Battery	1.5V Alkaline AA

	Natural Gas	
BURNER	HEAT INPUT	INJECTOR
HOTPLATE Front left	3.0 kW	128
HOTPLATE Rear left	2.0 kW	102
HOTPLATE Rear right	1.0 kW	72
HOTPLATE Front right	2.0 kW	102
GRILL	3.8 kW	150
OVEN	2.5 kW	115

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## Installation Instructions

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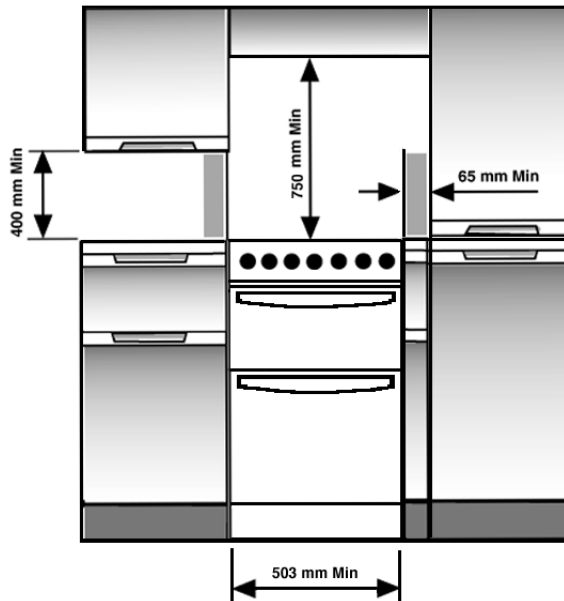
The cooker can be close fitted below hotplate level. This requires A minimum distance of 503mm between cupboard units of hotplate height.

When installing next to a tall cupboard, partition or wall, for a minimum distance of 400mm above hotplate level, allow a side clearance of at least 65mm.

The diagram below illustrates the minimum clearance between the cooker and adjacent walls, cupboards etc.

The wall behind the cooker 150mm below the hotplate and 450mm above, and the width of the cooker, must be a non-combustible material such as ceramic wall tiles.

If the cooker is to be fitted close to a corner on the left hand side, ensure that there is a clearance of at least 50mm to allow the main oven door to open fully for when removing oven shelves.



### COOKER HOODS

If a cooker hood is to be installed, refer to the cooker hood manufacturers' instructions regarding fixing height.

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# Installation Instructions

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## UNPACKING THE COOKER

Unpack the components from inside the grill and oven: Check that the following parts are present.

Grill pan and grid  
Pan supports (2)  
Enamelled discs (4)  
Literature

Grill pan handle  
Oven shelves (2)  
Aluminium burner bodies (4)  
Battery 1.5V

## LEVELLING

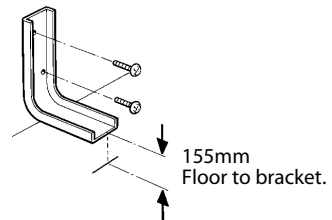
Four skid feet are fitted which can be adjusted up or down to level the cooker.

**Caution:** Some soft floor coverings may get damaged if the cooker is not moved carefully.

## STABILITY BRACKET

The cooker must be fitted with a stability device firmly secured to the fabric of the building. One of the holes in the rear panel can be used to engage a stability bracket.

The bracket must be fitted to the wall behind the cooker. The diagram is a guide to the correct height at which the bracket should be from the floor.



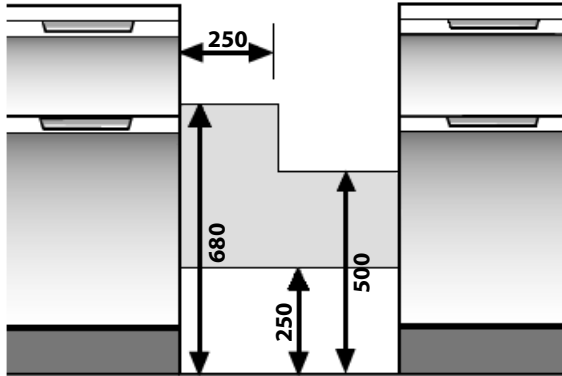
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# Installation Instructions

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## CONNECTING TO THE GAS SUPPLY

The cooker is designed to match the depth of standard 600mm worktops. An adaptor backplate should, therefore, be fitted within the shaded area shown to allow the cooker to be pushed fully to the wall. If a forward facing backplate is used, it must be chased into the wall.



Connection to the cooker should be made with an approved appliance flexible connection to BS 669.

A length of 0.9 to 1.25m is recommended. The length of hose chosen should be such that when the cooker is in situ, the hose does not touch the floor.

The temperature rise of areas at the rear of the cooker that are likely to come in contact with the flexible hose do not exceed 70°C.

## OPERATIONAL CHECKS

After installation, check for gas soundness. The supply pressure can be checked at the grill injector. Access to the injector is by first removing the baffle at the front of the grill fastened by two screws. Then remove the fastening screw on the right hand side of the burner and slide the burner off the injector. Ensure that the grill burner is correctly located under the fixing screw on reassembly.

Fit the battery. Fit the hotplate burner bodies, enamelled discs and pan supports. Referring to the instructions for use where necessary.

1. Check that the hotplate and grill burners ignite correctly and burn with a steady flame. Check for a steady flame on the low setting.
2. Check that with the oven set to mark 9, the burner ignites at low rate, and then increases to full rate within 60 seconds.  
Leave the oven full on with the door closed for 10 minutes, and check that when the control is turned to the "S" setting that the flame reduces.

Instruct the user on the operation of the cooker.

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# If It Still Won't Work...

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## Contact the Service Office (0870 6070805)

If something is still wrong with your appliance after you have been through the 'Something Wrong' list:

1. Switch off.
2. Call your nearest Service Office or local importer.

When you contact us we will want to know the following:

1. Your name, address and postcode.
2. Your telephone number.
3. Clear and concise details of the fault.
4. The Model number and the Serial number of your appliance.
5. The date of purchase (please keep the receipt as evidence will be required when an engineer calls) enter the date here:

.....  
Please make sure you have all these details ready when you call.

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## Spare Parts

Please remember your new appliance is a complex piece of equipment. 'DIY' repairs or unqualified and untrained service people may put you in danger, could damage the appliance and might mean you lose cover under the Parts Guarantee. If you do experience a problem with the appliance don't take risks, call in our Service Engineer. Our Parts are designed exclusively to fit your appliance. Do not use them for any other purpose as you may create a safety hazard.

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## Disposal of your product

To minimise the risk of injury to children please dispose of your product carefully and safely. Remove all doors and lids. Remove the mains cable (where fitted) by cutting off flush with the appliance and always ensure that no plug is left in a condition where it could be connected to the electricity supply.

To help the environment, Local Authority instructions should be followed for the disposal of your product.

This appliance conforms to the following EEC Directives:

Gas Appliances  
90/396/EEC

Low Voltage Equipment  
73/23/EEC  
93/68/EEC

Electromagnetic Compatibility  
89/336/EEC  
92/31/EEC  
93/68/EEC



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# Notes

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# **Key Contacts**

## **Repair Service and Information Desk**

**UK: 0870 6070805**

(Open 8am to 5.30pm Mon-Fri

9am to 5pm Sat

and 10am to 4pm Sun

Closed Bank Holidays)

Note: Our operators will require the following information:-

Model Number:

Serial Number:

## **Extended Warranty**

**To join: UK 0870 442 7661**

(Open 8 to 8 Mon-Sun)

## **Genuine Parts & Accessories**

### **Mail Order Hotline**

**UK: 0870 558 5850**

(Open 8.30 to 5 Mon-Fri and 8.30 to 12 Sat)

All Services offered as an extra benefit and do not affect your statutory rights.



**Merloni** Elettrodomestici UK Ltd, Morley Way, Peterborough, PE2 9JB